Apple Training Series: Mac OS X Support Essentials v10.6: A Guide to Supporting and Troubleshooting Mac OS X v10.6 Snow Leopard

Kevin M. White

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The only Apple-certified book on Mac OS X v10.6, this revised best-seller will take you deep inside the latest big-cat operating system—covering everything from installation to automation, customizing the operating system, supporting applications, setting up peripherals, and more. Whether you're a support technician or simply an ardent Mac user, you'll quickly learn and master the new features in Mac OS X 10.6, including native support for Microsoft Exchange Server 2007. Following the learning objectives of the Apple Certified Support Professional exam, this self-paced book is a perfect guide for Apple's training and a first-rate primer for computer support personnel who need to troubleshoot and optimize Mac OS X as part of their jobs. Chapter review sections and quizzes summarize and reinforce acquired knowledge.

The Apple Training Series serves as both a self-paced learning tool and the official curriculum for the Mac OS X and Mac OS X Server certification programs.

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